



**Volunteer opportunities are available to assist clients accessing services at the Vancouver Navigation Center.** All volunteers are required to complete the Share Volunteer Application, which includes a background check. Visit [sharevancouver.org](http://sharevancouver.org) to complete the on-line application. For more information, contact Jillian Daleiden, Director of Share Outreach, at (360) 773-6116

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### **Program Support for Clients:**

- Volunteers must commit to a minimum of 3 hours per shift. This is not a one-off project, volunteers must also be willing to commit to a minimum of 2 shifts per month.
- Volunteers must be comfortable interacting with people who may be intoxicated or experiencing active mental health symptoms. Staff will be available to provide support and interventions as needed. We do not deny services based solely on intoxication, or mental health status. We will deny service based on behaviors. Any denial of services will be at the discretion of staff and established guidelines, not volunteers.
- It will not be the volunteers' responsibility to intervene in a crisis situation (such as a participant yelling or causing a commotion), but it should be understood that these behaviors are going to happen from time to time, and volunteers should be comfortable in that sort of environment.

#### *Volunteer Opportunity Description & Available Shifts:*

##### **1. Showers & Laundry Assistant**

- o Assist staff in running showers and laundry for participants. This may include any of the following: adding participants to a waiting list for either showers or laundry, finding the next participant on the list and letting them know it's their turn, assisting participants in getting the appropriate supplies (towel, personal hygiene items, laundry detergent), helping participants in starting the washer or dryer (volunteers will NOT be physically touching participants laundry at any time), and keeping track of who is in each shower room, how long they've been in the shower, and letting the participant know when their time is up.
- o This position will require the volunteer to be standing or walking for the majority of the shift.
- o Available shifts: Monday to Friday, 8 a.m. to 12 p.m.

##### **2. Front Desk Assistant**

- o This volunteer will be stationed at the front desk with a staff member and will assist with following tasks: greeting participants as they walk in the front door, making sure that participants sign-in, going to the supply room to get items that participants request (this includes items such as jackets, socks, personal hygiene kits, etc.), signing participants up for "renting" (at no cost) a storage space for their belongings, making sure the coffee and snack area for participants is stocked and clean, and other general assistance as needed.
- o This position will allow for a variety of sitting, standing, and walking.
- o Available shifts: Monday to Friday, 9 a.m. to 12 p.m. and 1 p.m. to 4 p.m.

### **Activities or Classes for Clients:**

- Volunteers must commit to a minimum of a 2 hours shift for at least 6 weeks.
  - o Classes/groups should run approximately 1 hour with additional time for set up and clean up.
- Share can supply basic supplies such as paper, paint, whiteboards, pens/pencils, etc.
- Client participation may take some time. Often our participants are hesitant to trust and interact with new people. Volunteers must be able to commit to showing up each week, regardless of the amount of participation. Seeing someone be where they say they're going to be each week goes a long way in building trust!
- Volunteers must be comfortable interacting with people who may be intoxicated or experiencing active mental health symptoms. Staff will be available to provide support and interventions as needed. We do not deny services based solely on intoxication or mental health status. We will deny service based on behaviors. Any denial of services will be at the discretion of staff (and established guidelines), not volunteers.

#### *Volunteer Opportunity Description & Available Shifts:*

- Volunteers will commit to holding a weekly class or activity for participants. Types of classes could include writing/journaling/poetry, painting/drawing, crafting, etc. If you have an idea for a class or activity, we're open to hearing it and figuring out if we can make it work. Volunteers will be responsible for writing a brief description of the class, planning what each class will look like, creating a supply list (Share can provide basic supply needs), and leading the class.
- Available shifts: Monday, Tuesday, Thursday, Friday 2 p.m. to 4 p.m.